Building and Sustaining Disaster Response Networks: LESSONS LEARNED FROM 2017
Panelists

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- Lauren Lofton
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Our Discussion Road Map

**Part I**
- Disaster Planning
- Delivering Services after a Disaster
- Training Advocates and Volunteers

**Part II**
- Public Outreach and Communication
- Collaboration with other Providers
- Thinking Differently About Disaster Response
Disaster Planning

What aspects of your planning were effective?

Where did you have to change plans?
Disaster Planning Resources and Tips

- Disaster Preparedness - https://www.disasterlegalaid.org/preparedness/
- Disaster Checklist for a Legal Services Program
- Sample Resources
  - Disaster Legal Aid Roundtable: Introduction to Federal Disaster Benefits and the ABA-YLD’s Disaster Legal Services Program
  - Important Documents – Disaster Kit Checklist
  - Disaster Legal Services Training Manual
  - Louisiana State Bar Association Access to Justice Committee’s Disaster Plan
  - State Bar of California – Steps to Disaster Planning for Legal Services Providers
- Crisis Communication Training Crisis Management: Controlling the Chaos by Pierpont Communications
Delivering Services After a Disaster

What were 1-2 of your biggest successes?

What unexpected needs did you see?
Service Delivery Resources and Tips

Resources available on DisasterLegalAid.org:

- Roundtable Series
- National Disaster Legal Aid Listserv
- Disaster Assistance Manuals
- Morrison Foerster Helping Handbook
- FEMA Appeals Brief Bank
- Fact Sheets and Flyers Bank
- Trainings and Resources by Topic
- LSC Disaster Counseling Videos
Training for Advocates and Volunteers

What were 1-2 of your biggest successes?

What will you do differently next time?
Training for Advocates and Volunteers

Resources available on DisasterLegalAid.org

- Training and Events Calendar
- 2018 Roundtable Series
- Trainings and Resources by Topic
- National Disaster Legal Aid Listserv
- FEMA Appeals Brief Bank
- LSC Disaster Counseling Videos
- Disaster Assistance Manuals
- Fact Sheets and Flyers Bank
Small Group Breakouts

• Does your organization have a disaster plan?

• Does your state or regional justice community have a disaster plan?

• What experience does your organization have with disaster response internally and in delivering client services, or assisting partner organizations that deliver client services?
Public Outreach and Communications

What were 1-2 of your biggest successes?

What unexpected needs or opportunities did you see?
Public Outreach and Communications Resources and Tips

- Voices for Civil Justice
- Examples of outreach flyers on DisasterLegalAid.org – Fact Sheets and Flyers Bank
- VLS NJ & Transcend plain language info sheets for disaster survivors
- Examples of press releases
  - Free Legal Assistance Available for Hawaii Island Disaster Survivors
  - Free Legal Assistance Available for California Fire Survivors
Collaboration with other Providers

What were 1-2 of your biggest successes?

What unexpected challenges did you see?
Collaboration with Other Providers Resources and Tips

- Know your disaster response ecosystem:
  - VOADs
  - ABA-YLD Disaster Legal Services Program
  - Legal aid programs
  - Pro bono programs
  - Bar Associations
  - Law firms
  - Law schools

Connect with allies nationally via the National Disaster Legal Aid Advocacy Center
Thinking Differently About Disaster Response

How has your worldview changed?
Small Group Breakouts

• Based on what you have learned today what recommendations would you make to your organization for creating, or improving your organizational disaster plan?
• What about your statewide or regional justice community disaster plan?
Other ideas, experiences, questions?
Additional Resources

2019 – 2020 LSC-funded DisasterLegalAid.org expansion initiative:

- Additional Roundtables and community networking activities
- Toolkit to support remote pro bono on FEMA appeals issues
- Cross-publishing of disaster response pro bono opportunities
- Mobile-friendly user experience design and content updates

Have ideas for how these or other DisasterLegalAid.org resources can help you? Let us know!
Thank you!

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